



Welcome to **MyCalls**
a Leading Call Center
Services Provider



Introduction

It is our mission to provide clients with top-quality call center services 24 hours a day. A service that provides our clients with a great chance to communicate with their end customers. We do B2B and B2C services including both inbound and outbound calls. We have a dedicated and well-trained cadre of customer support specialists who can consistently provide excellent services delivered in a timely and cost-effective manner. Whatever a client's customer relations goals are: Quantifying sales leads, taking orders, or technical support, mycalls has the people with the expertise to professionally service those needs.



About Us



We are a Contact Centre that provides superior solutions to diverse industries and startups across the world. Every one of us at Mycalls is dedicated to handling any kind of enterprise to new highs in our area of services. We streamline and sustain several business areas like marketing, operations, and sales. We are proud to provide contact center services to a wide range of clients.

With Mycalls, Outsourcing transformation ends up in the most suitable optimization of overall business processes.

The professionals at Mycalls helps in creating comprehensive strategies for your previous or new set-up projects.



Why MyCalls ?

01

Considerable
Cost Savings

02

Communications
and Connectivity

03

Data Security &
Confidentiality

04

Management &
Leadership Team



Our Services

Mycalls offers a wide range of call center services including both inbound and outbound calls. We provide services in English. The most common needs that we can fulfill are

Our Core Areas of Expertise



Cab Dispatching Services

Efficient cab dispatching service connecting passengers to their destinations seamlessly.

Technical Support Services

Comprehensive technical support services resolving issues promptly, keeping your systems run smoothly.



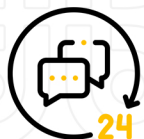
Inbound & Outbound Services

Streamlined inbound/outbound services ensuring exceptional customer interactions & business growth.

24/7 Customer Support

Round-the-clock customer support service, providing prompt assistance for nonstop customer satisfaction.





24/7 Chat Support

24/7 chat support service, offering real-time assistance for seamless customer engagement.

Follow-up emails

Efficient inbound/outbound follow-up emails, nurturing customer relationships and driving engagement.



Business Development

Strategic inbound and outbound business development solutions & unlocking growth opportunities.

Data Entry services

Accurate inbound/outbound data entry services, ensuring efficient handling of information with precision.



Virtual Assistance

Reliable virtual assistance services, providing comprehensive support for enhanced productivity.

Lead Generation

Targeted lead generation services, driving qualified prospects and maximizing business opportunities.



Our Clients – Testimonials

We apply our management skills, technological flair and, most of all, our ability to harness our strategic insights when solving our clients' individual challenges. Our team has consistently helped our clients to achieve their goals that's why our clients always count us and never get disappointed.

“



They have fantastic staff & provide excellent customer service. I would recommend Mycalls to anyone because they can help with any size business & will teach you how to operate your fleets!

“



We have a fantastic partnership with Mycalls & their hardworking to provide technical assistance for our product. Their communication skills are major contributor to our company's growth.

“



Mycalls has been a real addition to our business from the beginning. Their professional agents' work ethic, supportiveness, and commitment are among the greatest I've ever experienced.

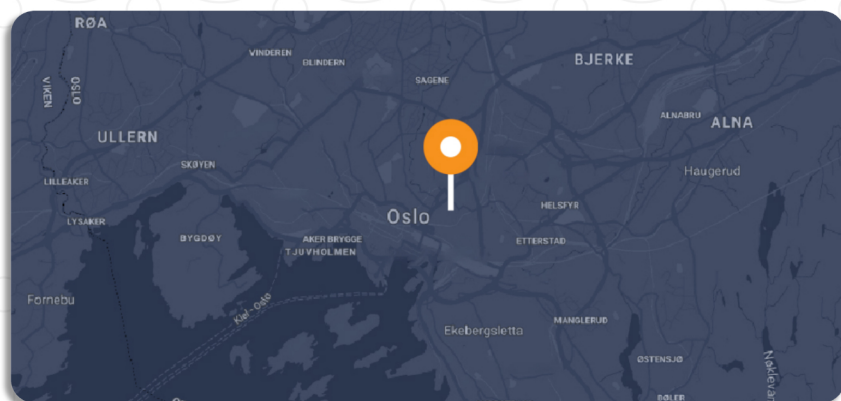
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Mycalls have helped us with their vast experience in sales and lead generation. I would highly recommend mycalls to every business owner who wants to grow their business hassle free.

Get in touch

We're here to assist you! Whether you have questions, need more information, or want to discuss how mycalls can help your business, we're just a message away. We value your time and aim to respond to all inquiries promptly. Get in touch with us today, and let's find the best solution for your business needs!



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